

## IMPORTANT INFORMATION

- The following Terms and Conditions apply to your visit to Santa's Photography at Southgate Sylvania Shopping Centre. By making a booking on the site and attending Santa's Photography, you and your group are deemed to have accepted these Terms and Conditions.
- Santa's Photography is not considered 'critical retail premises' and therefore, specific COVID-19 restrictions must be followed in accordance with directions by the NSW Government.
- It is a requirement that all members of your group check in via the Services NSW app at the Santa's Photography reception on the day and adhere to the requirements stipulated in the [NSW Government's health orders](#), before you are allowed entry to Santa's Photography. Further, all individuals over the age of 16 attending Santa's Photography must have received two (2) doses of a Therapeutic Goods Administration ("TGA") approved COVID-19 vaccination and must show evidence of their vaccination status if requested. COVID-19 vaccines must be undertaken on the advice of a health practitioner. If anyone in your group is unable to do so, they will not be permitted entry to Santa's Photography for any reason. Individuals who are excepted from receiving an approved COVID-19 vaccine due to a medical contraindication recorded on the Australian Immunisation Register must show valid evidence of this exception before being permitted entry to Santa's Photography.
- This year, Santa's Photography will be located in Shop 5, at the entrance of Southgate Sylvania Shopping Centre.
- To monitor the number of people and reduce queuing, online bookings to visit Santa at Southgate Sylvania Shopping Centre are essential. All sessions will be sold on a first-come-first served basis and unfortunately there will be no sessions held for walk-in guests.
- The maximum number of guests will be determined in accordance with the current rules in force at the time of your visit, as determined by the NSW Government. No more guests above the determined number will be permitted inside Santa's Photography during each session. Any additional guests will be required to wait outside.
- To maintain proper social distancing, unfortunately guests will not be able to high five Santa, sit on the throne next to him, or sit on Santa's knee. Instead they will need to remain 1.5 meters from Santa at all times. Parents and caregivers, we really appreciate your assistance with younger children. Please note that there will be chairs provided in front of Santa's throne for you to sit and pose for your photos and you are welcome to bring any props that you'd like to use. The chairs will be sanitised between each session.
- Unless otherwise directed by face masks must be worn by all people over the age of 12 while waiting to enter Santa's Photography. Masks are permitted to be removed temporarily while photos are being taken, but must be re-worn as soon as photos are finished being taken. Individuals who are not required to wear a face mask due to an exception expressly specified in the *Public Health (COVID-19 General) Order 2021* (NSW), such as an illness, condition or disability that makes

wearing a face mask unsuitable, must provide valid evidence that they are exempt from wearing a mask (e.g. a medical certificate signed by a registered health practitioner).

- Every guest who enters Santa's Photography at Southgate Sylvania Shopping Centre will be required to first use the hand sanitiser provided.
- If anyone in your group is feeling unwell, experiencing any COVID-19 symptoms, has been in contact with someone who has tested positive to COVID-19 or has visited a COVID-19 hotspot, please stay at home and follow the advice of the NSW Government and Health Authorities.
- If you (or anyone in your group) misses their pre-booked photo session, this will be considered a last minute cancellation and the session with rescheduling subject to availability.
- We request you arrive on time, no earlier than 5 minutes for your designated time slot. Please be aware that parking in the area can be challenging so plan to arrive early and enjoy a coffee or a bite to eat beforehand.
- By attending Santa's Photography, you acknowledge the risks of sharing a space with other members of the general public (including the risk of potential transmission of COVID-19) and enter at your own risk. By attending, you hereby waive, release and hold harmless ISPT Pty Ltd (ABN 28 064 041 283), its directors, employees and representatives from and against any and all actions, claims, suits, demands, liabilities, costs, expenses, loss and damage that you may have in connection with, or arising out of your attendance.
- We reserve the right to refuse admission to any person for any reason. The health and wellbeing of Santa, his elves and all of the families who visit is our top priority and we thank you for your support and understanding. Our team are doing everything they can to make your experience magical and safe!